

Nintex Workflow Service Use Policy

May 2017

Nintex is committed to providing the leading workflow and content automation platform to its customers. We are here to make your work, and the work of our thousands of customers, easier. In exchange, we trust you to use the Nintex Workflow Service (the “Service”) responsibly.

You agree that you, or anyone else using the Service through you, may not use the Service in a way that:

- Could harm the Service or impair anyone else’s use of it
- Breaches or otherwise circumvents any security or authentication measures
- Sends unsolicited communications, promotions or advertisements, or spam
- Abuses referrals or promotions to get more workflows than deserved
- Circumvents your Subscription Workflow Limit or Employee Plan (for Enterprise-Wide Subscriptions only) or entitlement limits
- Violates the law in any way, or
- Violates the privacy or infringes the rights of others.

Violations of this Policy may result in suspension of your access to the Service. Nintex will suspend your access only to the extent reasonably necessary and will provide reasonable notice before suspension.

There are no limitations on the number of Design Actions or the Workflow design elements that you may use. For Enterprise Edition customers, there is no limit on the number of mobile workflow applications that may be deployed with Nintex App Studio. However, Nintex has found that certain practices and designs allow for an optimal experience while using the Service. These include avoiding workflow design that creates excessive or indefinite looping and use of high volume automated means to access the service. If Nintex becomes aware that your use of design actions, mobile workflow apps, or your workflow designs are causing performance concerns for you or other Nintex users, you will be contacted to discuss optimizing your use of the Service.

If you exceed your workflow entitlement limit, you will be provided notice thereof in the Service. If you continue to exceed your workflow entitlement limit for a period of not less than sixty (60) days after notice thereof, Nintex may suspend your access to the Service with reasonable prior notice. Similarly, for Enterprise-Wide subscription customers, if you exceed your Employee Plan, Nintex may suspend your access to the Service with reasonable prior notice.

Contact Us. If you have any questions or suggestions regarding this Policy, please contact Nintex at support@nintex.com.